

HOW CAN WE HELP?

The Diocese runs a small 'Try Before You Buy' scheme, to allow parishes to borrow a loan CollectTin giving device (pictured left) for a 3 month trial period, to see if contactless will work in their church, without having to commit to buying their own machine.



READ OUR FAQ GUIDE

If you are interested in setting up Contactless giving in your church but are unsure about the way forward, or if you would like to borrow a loan device, we have put together a comprehensive but easy to follow guide, to provide you with all the information you should need regarding this.

Please scan the QR code to the right to view this FAQ (if you are unable to access this on your phone, please email us and we will send you a PDF copy). At the end of this Guide, there is an online Enquiry Form for you to submit, to request further information or a visit from us.



WHAT OTHER SUPPORT DO WE OFFER?

We can provide help not only with Contactless giving, but also online giving, the Parish Giving Scheme (PGS), Gift Aid, Legacies and Stewardship resources. If you already have contactless giving within your church but are experiencing problems or just want to know how to get the most out of your device/s, we can offer support and solutions via email or in person.

CONTACT US

If you have any queries relating to giving that are not covered by the above mentioned FAQ document, please contact:

Diocesan Giving Advisor: Martin Kenward
Martin.Kenward@elydiocese.org
Tel: 01353 652 734

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CONTACTLESS GIVING



Contactless giving enables people to give to your church by tapping a contactless payment device with their debit/credit card or mobile phone.

WHY CONTACTLESS?

In the last 10 years the use of cash has slowly diminished and now twice the value and volume of payments are made by card and contactless methods compared to cash, with this disparity growing more every year. With this in mind we must consider how this impacts how people donate to our churches, and we must ensure that there is the option for people to give contactlessly.

WHAT ARE THE BENEFITS OF CONTACTLESS GIVING?

Contactless giving enables more people to give and allows givers to give in a way that they feel comfortable to, using their card to make a transaction in the same way they would in everyday life. It is ideal for casual visitors who do not have regular giving set up but would like to give. Furthermore, evidence shows that those who currently give to your church, be it through regular giving or a regular cash donation are also more likely to make one-off gifts which could be made contactlessly.

FINDING THE RIGHT SOLUTION FOR YOUR CHURCH

Churches differ in terms of size, congregation, number of visitors, budget, and level of connectivity; all these factors will have an impact on what solution will work best for your church.

For a lot of churches switching to using contactless giving is an intimidating prospect, especially for older congregations who are less familiar with new technology. However, please don't be put off as there is support available to help you when setting up contactless giving.

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